

Scanner Testing



InfiniTrak can assist the pharmacy with troubleshooting their 2D barcode scanner. To provide the most accurate information, please use the link below to send a test file to our IT team.

We will respond to you regarding the test results as quickly as possible.

If you have any questions, please contact customer support at 844-463-4641 or by using the 'Support' button on your InfiniTrak dashboard.

1. Click on the image
2. Use your InfiniTrak log in
3. Make sure your cursor is on the application
4. Scan an item
5. The file will be sent directly to InfiniTrak

